**“HOTEL SOFTWARE SYSTEM”  
“Onion Model of Stakeholders”  
Worked by:  
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Employees of Hotel

IT

Department

Owners

Of the Hotel

(Financial

Beneficiaries)

Regulator  
Authorities

(Normal

Operator)

Beneficiary)

(Functional

The Wider Environment

The Containing System

The System

The Public

Competitor

(Negative

Stakeholder)

Software Developer

Marketing

Department

Hotel

Manager

(Purchaser)

Project

Manager

Customers  
of Hotel

Customer   
of Hotel

The Product   
Hotel Software System